

Deliverable 11.2

Mobile Travel app



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This project has received funding from the *European Union's Horizon 2020 research and innovation programme* under grant agreement No 636126

Executive summary

Objectives

1. Develop a Mobile Travel App which gives travellers access to all website functionality, including a ticket feed in which transactions are shown, as soon as they are received from the front-end terminals.
2. Provide de traveller witch a direct interface with his/her account in the ABT-system.

Deviations from these objectives

- All objectives were met.

Work done

- A mobile app was developed for iOS and Android.
- Additionally, a Staff Portal, accessible by web-browser, was developed for Customer Care-employees. Functionality was added to correct fares, for instance when a traveller accidentally forgets to check out and a full fare is calculated.

Conclusions

- The Mobile App and Staff Portal are essential tools for giving traveller, customer care, and project staff direct insight in transactions and travels made during the Dutch pilot.

Contribution to the main goal of the project / Link with other tasks or WPs

- The Mobile App and Staff Portal are supporting tools within the ABT-system, providing added value to the customer experience.

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Mobile Travel App

The Mobile Travel App will be the primary information channel towards the participants of the pilot.

The App will inform the participants about their transactions and trips. The app will be available for IOs and Android.

Defined products

ID	Product	Status
11.2.1	Functional design / wireframe	
11.2.2	Mobile app	DEV



11.2.1 Functional Design / Wireframes Mobile Travel App (1/2)

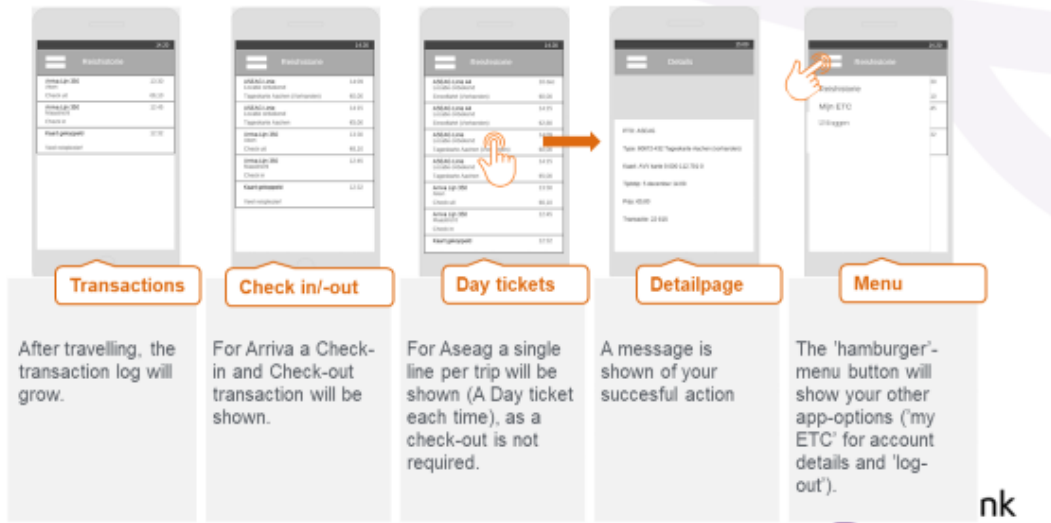


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11.2.1 Functional Design / Wireframes Mobile Travel App (2/2)



11.2.2 Mobile Travel App

- The mobile travel app will be developed for iOS (iPhone) and Android smartphones

Mobile app in App stores:

Operating System	URL to store
iOS 	Not yet available (in development)
Android 	Not yet available (in development)



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